

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

ATLANTIC CITY MUNICIPAL UTILITIES AUTHORITY
PUBLIC HEARING ON THE AUTHORITY'S
PROPOSED 2013 BUDGET AND PROPOSED
CHANGES TO THE RULES, RATES AND REGULATIONS

Wednesday, November 28, 2012

Neil A. Goldfine, Executive Director
Linda R. Bazemore, Deputy Executive Director
Stella Johnson, Board Administrator

TAKEN BEFORE: JACQUELINE M. ZARRILLO,
Certified Court Reporter of the State of New Jersey,
License No. XI01786, at the ATLANTIC CITY MUNICIPAL
UTILITIES AUTHORITY, 401 North Virginia Avenue,
Atlantic City, New Jersey 08404, commencing
at 10 a.m.

JACQUELINE M. ZARRILLO, CCR
CERTIFIED COURT REPORTER
1724 TILTON ROAD
NORTHFIELD, NEW JERSEY 08225
(609) 641-6640

ATLANTIC CITY MUA

1 MR. GOLDFINE: This is a public hearing
2 for the Atlantic City MUA's 2013 Budget and changes
3 to the Rules, Rates and Regulations.

4 Just so the record reveals, there is
5 someone in the hallway speaking loudly and someone
6 went out to shut the door. This is the open public
7 meeting for the public hearing and it has been --
8 actually, do I have to do that announcement? No,
9 it's not a Board meeting, okay.

10 I am Neil Goldfine. I am the executive
11 director of the Atlantic City MUA and I will be
12 administering the hearing. I have published -- I
13 have not published, I have sent to the Press a press
14 release that reads as follows: The Atlantic City MUA
15 will hold public hearings on the Authority's proposed
16 2013 Budget and proposed changes to the Rules, Rates
17 and Regulations on Wednesday, November 28, 2012 and
18 Thursday December, 6, 2012. Today is November 28th.
19 Both hearings will be held at the main offices of the
20 Atlantic City MUA, located at 401 North Virginia
21 Avenue, Atlantic City, New Jersey. Both hearings
22 will be begin at 10 a.m. The Budget is scheduled for
23 adoption at the regularly scheduled Board meeting on
24 December 19, 2012. The changes to the Rules, Rates
25 and Regulations will also be adopted at that time.

ATLANTIC CITY MUA

1 The MUA will also accept written
2 comments. Comments received before the hearings will
3 be read into the hearing record. Written comments
4 not read at the hearings will be presented at the
5 Board meeting. The Board meeting is open to the
6 public.

7 There will be a two percent increase in
8 rates for water service in 2013.

9 Over the last several years, the MUA
10 has seen its expenses rise, however its water sales
11 since 2006 has shown a steady and continual decline.
12 2012 was the first year to see a water demand
13 increase. The increase is attributed to the opening
14 of Revel Resort. However water demand is still lower
15 than 2002 through 2007. The MUA attributes the
16 decline to two primary the factors. The first is the
17 removal of hotels and houses in Atlantic City through
18 demolition. Projects such as the Pinnacle that took
19 the Sand's Casino out of service and demolished it,
20 as well as several other hotels in the area had a
21 significant detrimental effect on the MUA's revenues.
22 The next most significant factor in the MUA's revenue
23 decline is water conserving devices. Water
24 conservation is always promoted in order to minimize
25 wasteful use of resources. Since 1992, the MUA has

ATLANTIC CITY MUA

1 seen the average gallons her capita per day in
2 Atlantic City for residential customers drop from 97
3 to 73, almost a 25 percent reduction. Last year's
4 rate increase was solely for the purpose of funding
5 an appropriation for the City of Atlantic City.
6 There was no additional funding for operations. The
7 Authority is proposing a two percent increase for
8 2013 to balance increased expenses.

9 The proposed 2013 Budget shows an
10 increase in spending of \$338,550 (less than 3.1
11 percent). Increases are primarily related to
12 increases in health benefits expense, \$226,500, and
13 the addition of Granular Activated Carbon, \$80,000 to
14 the budget. The ACMUA provides Health Benefits for
15 its employees through the State Health Benefits plan.
16 These increases are a result of the State of New
17 Jersey's negotiations of health care costs. Granular
18 Activated Carbon is a critical component of the MUA's
19 water treatment system. The Authority has avoided
20 this expense for several years because a complete
21 replacement of the carbon was included in 2008 when
22 the Filtration Plant was renovated. The carbon now
23 needs to be replaced in order to continue to meet
24 Federal and State Water Quality Standards. The
25 Authority will replace 50 percent of the carbon in

ATLANTIC CITY MUA

1 2013 and 50 percent in 2014.

2 The Authority entered 2011 and 2012
3 with no reserve funds available to support
4 operations. The Authority will also enter 2013 with
5 no reserve funds available to support operations. In
6 2012 the Authority increased the water rates by five
7 percent to fund the \$691,000 appropriation to the
8 City of Atlantic City. This appropriation is
9 included in the 2013 Budget.

10 In 2012, the Authority took advantage
11 of favorable interest rates to refund one of its
12 outstanding bond issues and borrow an additional \$2.5
13 million. The borrowing was necessary to replace the
14 \$2.5 million the Authority has appropriated to the
15 City of Atlantic City from 2010 to 2013. The
16 financing was completed in a manner that will have no
17 impact on the Authority's budget in 2013. The MUA
18 used the savings from the refinancing to pay the
19 interest on the new bonds in 2013 and 2014. In 2015,
20 one of the Authority's bond issues will be paid off
21 and that decrease will fund that principal payments
22 due that year.

23 The MUA's proposed two percent increase
24 will be applied as a two percent increase in base
25 charges and a two percent increase in excess charges

ATLANTIC CITY MUA

1 for all users in all categories in Atlantic City.

2 The average residential single family
3 property in Atlantic City currently pays
4 approximately \$204.19 per year for water. The MUA is
5 projecting that, with this rate increase, the average
6 customer will pay \$210.03 per year. This is a \$5.84
7 increase per year per household.

8 The connection fee rate also will
9 increase.

10 State law sets a formula mandating the
11 specific calculation of Connection Fees. State law
12 further requires that Connection Fees be recalculated
13 at the end of every calendar year, and that all Debt
14 Service and Capital Expenditures be included in the
15 new calculations.

16 The net result is a proposed Connection
17 Fee in 2013 of \$11.6005 per gallon of average daily
18 flow. This applies to new construction.

19 The MUA is also making changes to the
20 Rules, Rates and Regulations. The full text of the
21 changes is available by contacting the MUA's offices.
22 It is also available on the MUA's website,
23 www.acmua.org.

24 I have prepared for this hearing a
25 summary of Projected Revenues and Sources of Funding

ATLANTIC CITY MUA

1 for Capital Improvements. I prepared a summary of
2 the Proposed Operating Budget, as well as the
3 Proposed Capital Budget for 2013. There is also a
4 detailed analysis of the Connection Fee Calculation
5 included in the package, and the MUA also has a
6 listing of the changes to the Rules, Rates and
7 Regulations. All these documents are available in
8 the MUA's website. They are also available in hard
9 copy to any members of the public.

10 I have to note there are no members of
11 the public at the hearing at this time.

12 I have received one letter concerning
13 the MUA's Rules, Rates and Regulations that is not
14 exactly a request, depending on the proposed change.
15 It is from Rich Fire Protection. They sent a letter
16 dated November 20, 2012, that reads:

17 "Dear Mr. Norman,

18 "Rich Fire Protection is requesting an
19 exception be made on November 29th for five Fire
20 Pumps to be inspected at Trump Plaza. We understand
21 that the rule is four fire pumps are the maximum that
22 the ACMUA allows in one day. We respectfully request
23 that the rule be changed for Trump Plaza. We thank
24 you in advance for all your assistance in this
25 matter.

JACQUELINE M. ZARRILLO, CCR

ATLANTIC CITY MUA

1 "Sincerely,
2 "Lisa Cabrera - Rich Fire Protection."
3 It should be noted that the current
4 Rules, Rates and Regulations, if I can find it,
5 limited the number of fire tests to two per day. The
6 proposed modification in the Rules, Rates and
7 Regulations would change that to five per day. It
8 also imposes limitations so that tests are not run on
9 Friday, Saturday or Sunday. And if they do not have
10 a recirculater, they are not run during the summer
11 months. So the changes to the Rules, Rates and
12 Regulations grant the request from Rich Fire
13 Protection. This will not take effect until 2013,
14 however.

15 Again, there is still no one in
16 attendance at the hearing, so no members of the
17 public. I will therefore close the record at this
18 time. We will take recess. We will open the hearing
19 again at any time that anyone from the public
20 appears, and we will otherwise reconvene at noon to
21 close the hearing.

22 (The hearing recessed at 10:15 a.m.)

23 MR. GOLDFINE: The time is 12:08 p.m.
24 No members of the public attended the hearing. I
25 have not received any other written documents for the

ATLANTIC CITY MUA

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14
- 15
- 16
- 17
- 18
- 19
- 20
- 21
- 22
- 23
- 24
- 25

hearing. I will now declare this hearing closed.

(The hearing closed at 12:10 p.m.)

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

C E R T I F I C A T E

I, JACQUELINE M. ZARRILLO, a Certified Court Reporter of the State of New Jersey, do hereby certify that I am neither a relative nor employee nor attorney nor counsel of any of the parties to this action, and that I am neither a relative nor employee of such attorney or counsel, and that I am not financially interested in the action.

JACQUELINE M. ZARRILLO
Certified Court Reporter
License No. XI01786

DATED: December 5, 2012

\$	5	attendance [1] - 8:16 attended [1] - 8:24 attorney [2] - 10:7, 10:9 attributed [1] - 3:13 attributes [1] - 3:15 Authority [8] - 4:7, 4:19, 4:25, 5:2, 5:4, 5:6, 5:10, 5:14 AUTHORITY [2] - 1:1, 1:16 Authority's [3] - 2:15, 5:17, 5:20 AUTHORITY'S [1] - 1:1 available [6] - 5:3, 5:5, 6:21, 6:22, 7:7, 7:8 Avenue [2] - 1:16, 2:21 average [4] - 4:1, 6:2, 6:5, 6:17 avoided [1] - 4:19	care [1] - 4:17 Casino [1] - 3:19 categories [1] - 6:1 CCR [1] - 1:23 Certified [3] - 1:15, 10:4, 10:16 CERTIFIED [1] - 1:23 certify [1] - 10:6 change [2] - 7:14, 8:7 changed [1] - 7:23 changes [7] - 2:2, 2:16, 2:24, 6:19, 6:21, 7:6, 8:11 CHANGES [1] - 1:2 charges [2] - 5:25 CITY [2] - 1:1, 1:15 City [16] - 1:16, 2:2, 2:11, 2:14, 2:20, 2:21, 3:17, 4:2, 4:5, 5:8, 5:15, 6:1, 6:3 close [2] - 8:17, 8:21 closed [2] - 9:1, 9:2 commencing [1] - 1:16 comments [3] - 3:2, 3:3 complete [1] - 4:20 completed [1] - 5:16 component [1] - 4:18 concerning [1] - 7:12 connection [1] - 6:8 Connection [4] - 6:11, 6:12, 6:16, 7:4 conservation [1] - 3:24 conserving [1] - 3:23 construction [1] - 6:18 contacting [1] - 6:21 continual [1] - 3:11 continue [1] - 4:23 copy [1] - 7:9 costs [1] - 4:17 counsel [2] - 10:7, 10:9 Court [3] - 1:15, 10:5, 10:16 COURT [1] - 1:23 critical [1] - 4:18 current [1] - 8:3 customer [1] - 6:6 customers [1] - 4:2	Debt [1] - 6:13 December [3] - 2:18, 2:24, 10:18 declare [1] - 9:1 decline [3] - 3:11, 3:16, 3:23 decrease [1] - 5:21 demand [2] - 3:12, 3:14 demolished [1] - 3:19 demolition [1] - 3:18 Deputy [1] - 1:8 detailed [1] - 7:4 detrimental [1] - 3:21 devices [1] - 3:23 director [1] - 2:11 Director [2] - 1:8, 1:8 documents [2] - 7:7, 8:25 door [1] - 2:6 drop [1] - 4:2 due [1] - 5:22 during [1] - 8:10
0	6	B	E	
08225 [1] - 1:24 08404 [1] - 1:16	7	balance [1] - 4:8 base [1] - 5:24 Bazemore [1] - 1:8 BEFORE [1] - 1:14 begin [1] - 2:22 benefits [1] - 4:12 Benefits [2] - 4:14, 4:15 Board [5] - 1:9, 2:9, 2:23, 3:5 bond [2] - 5:12, 5:20 bonds [1] - 5:19 borrow [1] - 5:12 borrowing [1] - 5:13 Budget [7] - 2:2, 2:16, 2:22, 4:9, 5:9, 7:2, 7:3 BUDGET [1] - 1:2 budget [2] - 4:14, 5:17	effect [2] - 3:21, 8:13 employee [2] - 10:6, 10:8 employees [1] - 4:15 end [1] - 6:13 enter [1] - 5:4 entered [1] - 5:2 exactly [1] - 7:14 exception [1] - 7:19 excess [1] - 5:25 Executive [2] - 1:8, 1:8 executive [1] - 2:10 Expenditures [1] - 6:14 expense [2] - 4:12, 4:20 expenses [2] - 3:10, 4:8	
1	9	C	F	
10 [2] - 1:17, 2:22 10:15 [1] - 8:22 12:08 [1] - 8:23 12:10 [1] - 9:2 1724 [1] - 1:24 19 [1] - 2:24 1992 [1] - 3:25	A	Cabrera [1] - 8:2 calculation [1] - 6:11 Calculation [1] - 7:4 calculations [1] - 6:15 calendar [1] - 6:13 capita [1] - 4:1 Capital [3] - 6:14, 7:1, 7:3 Carbon [2] - 4:13, 4:18 carbon [3] - 4:21, 4:22, 4:25	factor [1] - 3:22 factors [1] - 3:16 family [1] - 6:2 favorable [1] - 5:11 Federal [1] - 4:24 fee [1] - 6:8 Fee [2] - 6:17, 7:4 Fees [2] - 6:11, 6:12 Filtration [1] - 4:22 financially [1] - 10:10 financing [1] - 5:16	
2	5	D		
2.5 [2] - 5:12, 5:14 20 [1] - 7:16 2002 [1] - 3:15 2006 [1] - 3:11 2007 [1] - 3:15 2008 [1] - 4:21 2010 [1] - 5:15 2011 [1] - 5:2 2012 [10] - 1:5, 2:17, 2:18, 2:24, 3:12, 5:2, 5:6, 5:10, 7:16, 10:18 2013 [15] - 1:2, 2:2, 2:16, 3:8, 4:8, 4:9, 5:1, 5:4, 5:9, 5:15, 5:17, 5:19, 6:17, 7:3, 8:13 2014 [2] - 5:1, 5:19 2015 [1] - 5:19 25 [1] - 4:3 28 [2] - 1:5, 2:17 28th [1] - 2:18 29th [1] - 7:19	5 [1] - 10:18 50 [2] - 4:25, 5:1	daily [1] - 6:17 DATED [1] - 10:18 dated [1] - 7:16 Dear [1] - 7:17		
3	6			
3.1 [1] - 4:10	6 [1] - 2:18 609 [1] - 1:25 641-6640 [1] - 1:25			
4	7			
401 [2] - 1:16, 2:20	73 [1] - 4:3			
	9			
	97 [1] - 4:2			
	A			
	a.m. [3] - 1:17, 2:22, 8:22 accept [1] - 3:1 ACMUA [2] - 4:14, 7:22 action [2] - 10:8, 10:10 Activated [2] - 4:13, 4:18 addition [1] - 4:13 additional [2] - 4:6, 5:12 administering [1] - 2:12 Administrator [1] - 1:9 adopted [1] - 2:25 adoption [1] - 2:23 advance [1] - 7:24 advantage [1] - 5:10 allows [1] - 7:22 almost [1] - 4:3 analysis [1] - 7:4 AND [2] - 1:2, 1:2 announcement [1] - 2:8 applied [1] - 5:24 applies [1] - 6:18 appropriated [1] - 5:14 appropriation [3] - 4:5, 5:7, 5:8 area [1] - 3:20 assistance [1] - 7:24 ATLANTIC [2] - 1:1, 1:15 Atlantic [13] - 1:16, 2:2, 2:11, 2:14, 2:20, 2:21, 3:17, 4:2, 4:5, 5:8, 5:15, 6:1, 6:3			

<p>Fire [5] - 7:15, 7:18, 7:19, 8:2, 8:12</p> <p>fire [2] - 7:21, 8:5</p> <p>first [2] - 3:12, 3:16</p> <p>five [3] - 5:6, 7:19, 8:7</p> <p>flow [1] - 6:18</p> <p>follows [1] - 2:14</p> <p>formula [1] - 6:10</p> <p>four [1] - 7:21</p> <p>Friday [1] - 8:9</p> <p>full [1] - 6:20</p> <p>fund [2] - 5:7, 5:21</p> <p>funding [2] - 4:4, 4:6</p> <p>Funding [1] - 6:25</p> <p>funds [2] - 5:3, 5:5</p>	<p>6:7, 6:9</p> <p>increased [2] - 4:8, 5:6</p> <p>increases [3] - 4:11, 4:12, 4:16</p> <p>inspected [1] - 7:20</p> <p>interest [2] - 5:11, 5:19</p> <p>interested [1] - 10:10</p> <p>issues [2] - 5:12, 5:20</p>	<p>3:25, 5:17, 6:4, 6:19, 7:5</p> <p>MUA's [9] - 2:2, 3:21, 3:22, 4:18, 5:23, 6:21, 6:22, 7:8, 7:13</p> <p>MUNICIPAL [2] - 1:1, 1:15</p>	<p>6:7, 6:17, 8:5, 8:7</p> <p>percent [9] - 3:7, 4:3, 4:7, 4:25, 5:1, 5:7, 5:23, 5:24, 5:25</p> <p>percent [1] - 4:11</p> <p>Pinnacle [1] - 3:18</p> <p>plan [1] - 4:15</p> <p>Plant [1] - 4:22</p> <p>Plaza [2] - 7:20, 7:23</p> <p>prepared [2] - 6:24, 7:1</p> <p>presented [1] - 3:4</p> <p>Press [1] - 2:13</p> <p>press [1] - 2:13</p> <p>primarily [1] - 4:11</p> <p>primary [1] - 3:16</p> <p>principal [1] - 5:21</p> <p>Projected [1] - 6:25</p> <p>projecting [1] - 6:5</p> <p>projects [1] - 3:18</p> <p>promoted [1] - 3:24</p> <p>property [1] - 6:3</p> <p>proposed [7] - 2:15, 2:16, 4:9, 5:23, 6:16, 7:14, 8:6</p> <p>Proposed [2] - 7:2, 7:3</p> <p>PROPOSED [2] - 1:2</p> <p>proposing [1] - 4:7</p> <p>Protection [4] - 7:15, 7:18, 8:2, 8:13</p> <p>provides [1] - 4:14</p> <p>public [10] - 2:1, 2:6, 2:7, 2:15, 3:6, 7:9, 7:11, 8:17, 8:19, 8:24</p> <p>PUBLIC [1] - 1:1</p> <p>published [2] - 2:12, 2:13</p> <p>Pumps [1] - 7:20</p> <p>pumps [1] - 7:21</p> <p>purpose [1] - 4:4</p>	<p>received [3] - 3:2, 7:12, 8:25</p> <p>recess [1] - 8:18</p> <p>recessed [1] - 8:22</p> <p>recirculater [1] - 8:10</p> <p>reconvene [1] - 8:20</p> <p>record [3] - 2:4, 3:3, 8:17</p> <p>reduction [1] - 4:3</p> <p>refinancing [1] - 5:18</p> <p>refund [1] - 5:11</p> <p>regularly [1] - 2:23</p> <p>REGULATIONS [1] - 1:2</p> <p>Regulations [9] - 2:3, 2:17, 2:25, 6:20, 7:7, 7:13, 8:4, 8:7, 8:12</p> <p>related [1] - 4:11</p> <p>relative [2] - 10:6, 10:8</p> <p>release [1] - 2:14</p> <p>removal [1] - 3:17</p> <p>renovated [1] - 4:22</p> <p>replace [2] - 4:25, 5:13</p> <p>replaced [1] - 4:23</p> <p>replacement [1] - 4:21</p> <p>Reporter [3] - 1:15, 10:5, 10:16</p> <p>REPORTER [1] - 1:23</p> <p>request [3] - 7:14, 7:22, 8:12</p> <p>requesting [1] - 7:18</p> <p>requires [1] - 6:12</p> <p>reserve [2] - 5:3, 5:5</p> <p>residential [2] - 4:2, 6:2</p> <p>Resort [1] - 3:14</p> <p>resources [1] - 3:25</p> <p>respectfully [1] - 7:22</p> <p>result [2] - 4:16, 6:16</p> <p>reveals [1] - 2:4</p> <p>Revel [1] - 3:14</p> <p>revenue [1] - 3:22</p> <p>Revenues [1] - 6:25</p> <p>revenues [1] - 3:21</p> <p>Rich [4] - 7:15, 7:18, 8:2, 8:12</p> <p>rise [1] - 3:10</p> <p>ROAD [1] - 1:24</p> <p>rule [2] - 7:21, 7:23</p> <p>Rules [9] - 2:3, 2:16, 2:24, 6:20, 7:6, 7:13, 8:4, 8:6, 8:11</p> <p>RULES [1] - 1:2</p> <p>run [2] - 8:8, 8:10</p>
G	J	N		
<p>gallon [1] - 6:17</p> <p>gallons [1] - 4:1</p> <p>GOLDFINE [2] - 2:1, 8:23</p> <p>Goldfine [2] - 1:8, 2:10</p> <p>grant [1] - 8:12</p> <p>Granular [2] - 4:13, 4:17</p>	<p>JACQUELINE [4] - 1:14, 1:23, 10:4, 10:15</p> <p>JERSEY [1] - 1:24</p> <p>Jersey [4] - 1:15, 1:16, 2:21, 10:5</p> <p>Jersey's [1] - 4:17</p> <p>Johnson [1] - 1:9</p>	<p>necessary [1] - 5:13</p> <p>needs [1] - 4:23</p> <p>negotiations [1] - 4:17</p> <p>Neil [2] - 1:8, 2:10</p> <p>net [1] - 6:16</p> <p>New [5] - 1:15, 1:16, 2:21, 4:16, 10:5</p> <p>NEW [1] - 1:24</p> <p>new [3] - 5:19, 6:15, 6:18</p> <p>next [1] - 3:22</p> <p>noon [1] - 8:20</p> <p>Norman [1] - 7:17</p> <p>North [2] - 1:16, 2:20</p> <p>NORTHFIELD [1] - 1:24</p> <p>note [1] - 7:10</p> <p>noted [1] - 8:3</p> <p>November [5] - 1:5, 2:17, 2:18, 7:16, 7:19</p> <p>number [1] - 8:5</p>		
H	L	O		
<p>hallway [1] - 2:5</p> <p>hard [1] - 7:8</p> <p>health [2] - 4:12, 4:17</p> <p>Health [2] - 4:14, 4:15</p> <p>HEARING [1] - 1:1</p> <p>hearing [14] - 2:1, 2:7, 2:12, 3:3, 6:24, 7:11, 8:16, 8:18, 8:21, 8:22, 8:24, 9:1, 9:2</p> <p>hearings [5] - 2:15, 2:19, 2:21, 3:2, 3:4</p> <p>held [1] - 2:19</p> <p>hereby [1] - 10:5</p> <p>hold [1] - 2:15</p> <p>hotels [2] - 3:17, 3:20</p> <p>household [1] - 6:7</p> <p>houses [1] - 3:17</p>	<p>last [2] - 3:9, 4:3</p> <p>law [2] - 6:10, 6:11</p> <p>less [1] - 4:10</p> <p>letter [2] - 7:12, 7:15</p> <p>License [2] - 1:15, 10:16</p> <p>limitations [1] - 8:8</p> <p>limited [1] - 8:5</p> <p>Linda [1] - 1:8</p> <p>Lisa [1] - 8:2</p> <p>listing [1] - 7:6</p> <p>located [1] - 2:20</p> <p>loudly [1] - 2:5</p> <p>lower [1] - 3:14</p>	<p>offices [2] - 2:19, 6:21</p> <p>ON [1] - 1:1</p> <p>one [5] - 5:11, 5:20, 7:12, 7:22, 8:15</p> <p>open [3] - 2:6, 3:5, 8:18</p> <p>opening [1] - 3:13</p> <p>Operating [1] - 7:2</p> <p>operations [3] - 4:6, 5:4, 5:5</p> <p>order [2] - 3:24, 4:23</p> <p>otherwise [1] - 8:20</p> <p>outstanding [1] - 5:12</p>		
I	M	P	Q	
<p>impact [1] - 5:17</p> <p>imposes [1] - 8:8</p> <p>Improvements [1] - 7:1</p> <p>included [4] - 4:21, 5:9, 6:14, 7:5</p> <p>increase [12] - 3:7, 3:13, 4:4, 4:7, 4:10, 5:23, 5:24, 5:25, 6:5,</p>	<p>main [1] - 2:19</p> <p>mandating [1] - 6:10</p> <p>manner [1] - 5:16</p> <p>matter [1] - 7:25</p> <p>maximum [1] - 7:21</p> <p>meet [1] - 4:23</p> <p>meeting [5] - 2:7, 2:9, 2:23, 3:5</p> <p>members [4] - 7:9, 7:10, 8:16, 8:24</p> <p>million [2] - 5:13, 5:14</p> <p>minimize [1] - 3:24</p> <p>modification [1] - 8:6</p> <p>months [1] - 8:11</p> <p>most [1] - 3:22</p> <p>MR [2] - 2:1, 8:23</p> <p>MUA [11] - 2:11, 2:14, 2:20, 3:1, 3:9, 3:15,</p>	<p>p.m. [2] - 8:23, 9:2</p> <p>package [1] - 7:5</p> <p>paid [1] - 5:20</p> <p>parties [1] - 10:7</p> <p>pay [2] - 5:18, 6:6</p> <p>payments [1] - 5:21</p> <p>pays [1] - 6:3</p> <p>per [8] - 4:1, 6:4, 6:6,</p>	<p>Quality [1] - 4:24</p>	
		R	S	
		<p>rate [3] - 4:4, 6:5, 6:8</p> <p>RATES [1] - 1:2</p> <p>rates [3] - 3:8, 5:6, 5:11</p> <p>Rates [9] - 2:3, 2:16, 2:24, 6:20, 7:6, 7:13, 8:4, 8:6, 8:11</p> <p>read [2] - 3:3, 3:4</p> <p>reads [2] - 2:14, 7:16</p> <p>recalculated [1] - 6:12</p>	<p>sales [1] - 3:10</p>	

<p>Sand's [1] - 3:19 Saturday [1] - 8:9 savings [1] - 5:18 scheduled [2] - 2:22, 2:23 see [1] - 3:12 sent [2] - 2:13, 7:15 Service [1] - 6:14 service [2] - 3:8, 3:19 sets [1] - 6:10 several [3] - 3:9, 3:20, 4:20 shown [1] - 3:11 shows [1] - 4:9 shut [1] - 2:6 significant [2] - 3:21, 3:22 sincerely [1] - 8:1 single [1] - 6:2 solely [1] - 4:4 someone [2] - 2:5 Sources [1] - 6:25 speaking [1] - 2:5 specific [1] - 6:11 spending [1] - 4:10 Standards [1] - 4:24 State [7] - 1:15, 4:15, 4:16, 4:24, 6:10, 6:11, 10:5 steady [1] - 3:11 Stella [1] - 1:9 still [2] - 3:14, 8:15 summary [2] - 6:25, 7:1 summer [1] - 8:10 Sunday [1] - 8:9 support [2] - 5:3, 5:5 system [1] - 4:19</p>	<p>UTILITIES [2] - 1:1, 1:16</p>
T	V
<p>TAKEN [1] - 1:14 tests [2] - 8:5, 8:8 text [1] - 6:20 THE [2] - 1:1, 1:2 therefore [1] - 8:17 Thursday [1] - 2:18 TILTON [1] - 1:24 TO [1] - 1:2 today [1] - 2:18 took [2] - 3:18, 5:10 treatment [1] - 4:19 Trump [2] - 7:20, 7:23 two [7] - 3:7, 3:16, 4:7, 5:23, 5:24, 5:25, 8:5</p>	<p>Virginia [2] - 1:16, 2:20</p>
U	W
<p>users [1] - 6:1</p>	<p>wasteful [1] - 3:25 Water [1] - 4:24 water [9] - 3:8, 3:10, 3:12, 3:14, 3:23, 4:19, 5:6, 6:4 website [2] - 6:22, 7:8 Wednesday [2] - 1:5, 2:17 written [3] - 3:1, 3:3, 8:25 www.acmua.org [1] - 6:23</p>
	X
	<p>XI01786 [1] - 1:15 XIO1786 [1] - 10:16</p>
	Y
	<p>year [6] - 3:12, 5:22, 6:4, 6:6, 6:7, 6:13 year's [1] - 4:3 years [2] - 3:9, 4:20</p>
	Z
	<p>ZARRILLO [4] - 1:14, 1:23, 10:4, 10:15</p>